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Graduate Systems Administrator - London

The Company

Smart software for creative people.

Foundry is not just a technology maker or a software seller; we are here to empower artists and designers across the world by enhancing their creative potential. We seek to create a world where people can continually raise their creative potential and to champion creative people by developing tools, technologies and processes that empower them to bring their ideas to life, more quickly and effectively.

We believe in:

- Constantly challenging
- Always being approachable
- Committed partners
- Endless enthusiasm!

Our technology portfolio is as creative as it is technical, packed full of ground-breaking, award-winning techy goodness that will have even the most demanding organization salivating!

We are a little bit proud of what we achieve at The Foundry and want to take you on our journey with us.

The Role

The Systems Administration team at Foundry are primarily responsible for maintaining and supporting the company's core infrastructure and systems.

We're looking for a Graduate Systems Administrator, someone looking to start out in the field. You will have a keen interest in computing at both hardware and software levels – and be interested in learning more. You command a basic knowledge of computer Hardware, at least one Operating System and have a basic understanding of networking principles

You will be in the first line, supporting staff in our London headquarters. Your duties will include triage of all support tickets, assigning them correctly based on type and priority. You will also assist in configuration and deployment of hardware to staff in the London office. You will also be expected to act as a point of contact for external service providers to assist in remedying system failures.

The role will be based in London but you will be required to travel and provide support for other offices on a regular basis.

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Graduate Systems Administrator

You will be joining the Foundry's Sysadmin team reporting to the IT Operations Manager. You will work closely with the rest of team, provide regular updates on progress and be responsible for the timely delivery of work utilising our ticketing system.

Minimum Requirements

- Basic Linux Experience (Ubuntu, RHEL)
- Basic Windows (Desktop or Server) knowledge
- Understanding of Mac OS
- Rudimentary knowledge of basic networking principles (DHCP, DNS)
- Basic hardware familiarity (GPU, CPU, RAM)
- Good problem solving and critical thinking skills
- Well organised, self-motivated with good time management.
- Ability and desire to learn
- Supporting end users to a high standard
- Excellent interpersonal and communication skills

Additional Bonus Experience

- Custom-built computers
- Ansible, Puppet, Chef or other configuration management systems
- Active Directory, LDAP
- Apache, Nginx, MySQL, git
- Switching & Routing
- High performance computing
- VR & AR Headsets & configuration

Applying

If you meet the criteria, are eligible to work and are interested, please send your covering letter, CV, salary expectations and notice period to **jobs@foundry.com** with the subject "Graduate Systems Administrator".

More About Us

Foundry designs creative software technologies used to deliver remarkable visual effects and

3D content for the design, visualisation and entertainment industries. The Foundry's software advances the art and technology of visual experience in partnership with creative leaders across the globe. It enables clients like Pixar, Mercedes-Benz, Google, ILM, Weta Digital, Blizzard, The Moving Picture Company and Sony Pictures Imageworks to turn incredible ideas into reality by solving complex creative challenges.

The company was founded in 1996 and is headquartered in London, with 300 staff based across offices in Silicon Valley, Los Angeles, Shanghai, Austin and the UK. Foundry consistently invests in R&D to provide more efficient ways for its clients to bring visual concepts to life.

In 2015, the London Stock Exchange named Foundry one of its "1000 Companies to Inspire Britain." It regularly features in The Sunday Times' Tech Track as one of Britain's fastest-growing private technology companies, most recently in 2016 when it also won the Excellence in Service Award at the International Track 200 awards. Every single film nominated for the Academy Award for Best Visual Effects in the last five years was made using The Foundry's software.

The company was acquired by HgCapital in 2015.

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